

ACTIVITY 2

5 WHYs Analysis

Ask “WHY” five times to dig deeper into the problem

Write your answers below:

WHY 1 Why does this happen?

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WHY 2 Why is that the case?

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WHY 3 Why does this continue?

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WHY 4 Why hasn't this been solved?

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WHY 5 What is the underlying cause?

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Final Root Cause Identified

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